

SOLID SURFACE ACRYLICS, INC. PRODUCT WARRANTY

All tables manufactured by Solid Surface Acrylics warrant to the original purchaser, from the invoice date, a two year limited warranty against manufacturing defects only. All SSA sheet goods carry a ten year limited warranty against manufacturing defects only, when used in a residential application, and when fabricated as per the SSA fabrication and installation manual. SSA will repair or replace, at our discretion, any table or sheet that is the result of defective manufactured material only.

THIS WARRANTY DOES NOT COVER DAMAGE CAUSED BY:

1. Failure to follow SSA recommended procedures for fabrication and installation.
2. Physical abuse, structural movement, damage from excessive heat, or breakage not due to a manufacturing defect in the material.
3. Failure of any table base, adhesive, caulk, any finishing or maintenance accessory to include physical or chemical abuse or improper cleaning solutions.
4. Job site conditions, architectural or engineering design, acts of vandalism, accident, war, or improper workmanship by the fabricator or installer.

This warranty is immediately voided for any sheet good that has been cut in any way. It is the customers responsibility to fully inspect all sheet goods for manufacturing defects upon receipt.

This warranty covers replacement of SSA material, table or sheet good, only. SSA is not responsible for fabrication costs and will not assume any liability for such.

This warranty is issued to the original SSA product purchaser and is not transferable should the material change ownership.

Under this warranty, SSA will only provide repair or replacement of product upon determination that the product contains defective SSA material, at the discretion of SSA. It is the responsibility of the SSA customer, or its agent, to provide SSA prompt notice upon discovery of alleged defective material. This is to be submitted to SSA in writing. The owner must provide SSA with documentation demonstrating proof of purchase date. The owner is responsible for any and all associated shipping costs of alleged defective material for return to the SSA plant. SSA will make a determination within two weeks of receipt of material. Should SSA determine the material to be defective, SSA will reimburse the owner for all associated shipping costs along with replacement of original material at no cost.



Custom Composites for a Sustainable Future

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